



Hansen Entertainment, LLC  
DBA: U•Hop Entertainment  
85960 550th Ave, Pierce, Nebraska 68767  
402.316.8981

### **Hansen Entertainment, LLC - U•Hop Entertainment Terms and Conditions/Warranty**

1. By accepting delivery of rented items, customer agrees to all terms and conditions shown on this rental contract. Customer acknowledges that he/she has received in good order all rented items and other goods listed on the contract.
2. Customer assumes full responsibility for all rented items, including their safe and proper use, operation, maintenance, and return to Hansen Entertainment, LLC. Customers are responsible for all loss, damage, or repair to equipment, or injury resulting from or in any way attributable to the operation of, installation of, use of, or any failure of the rental equipment. Lessor shall not be responsible for any defect or failure unknown to lessor at the time of delivery.
3. Hansen Entertainment, LLC makes no warranties of merchant ability or fitness for particular purpose, or any warranties, expressed or implied.
4. This rental contract forms the sole agreement between the customer and Hansen Entertainment, LLC. The customer agrees to indemnify and hold Hansen Entertainment, LLC harmless for any claims for customer's use or misuse, including any third parties for loss, injury, and damage to persons or property arising out of the customer's negligence or operation including legal costs incurred in defense of such claims.
5. Operators should read all warnings and instructions (safety instructions.)
6. Client agrees to pay for any repairs or damages to equipment that may occur due to accident or misuse.
7. Retaking of equipment: if customer fails to return all rented items upon agreed time, customer agrees to pay for all additional charges. If customer refuses to return rented items, the customer agrees that Hansen Entertainment, LLC and its agents may take all reasonable actions necessary to recover rented items without prior notice or legal process.
8. Customer acknowledge the possibility of injury and will provide adult supervision at all times according to the rules given to rental party prior to the event, written instruction, or verbal.
9. Attorney fees: customer agrees to pay all reasonable attorney fees and court costs incurred by Hansen Entertainment, LLC in enforcing these terms and conditions.
10. Deposits are non-refundable.
11. Payment shall be made after setup is completed and before the installer leaves the site.
12. If winds exceed 20 MPH and have an adverse affect on the stability and performance of the inflatable unit, the unit must be deflated immediately.
13. Hansen Entertainment, LLC shall deliver the rental equipment to the street address specified by customer. Customer grants to Hansen Entertainment, LLC the right to enter the property at the delivery address.
14. **Equipment problems: should any equipment develop a problem, or does not function correctly at any time, or customer does not understand the operating instructions,**

**customer agrees to immediately cease use of the equipment.** In particular, if the equipment includes a moon bounce, and the moon bounce unit begins to deflate, customer will immediately have the riders exit the moon bounce and then check for one of the following conditions: 1. The motor has stopped; in which case check the power cord connection at the outlet where the unit plugs into the house to make sure that it has not been unplugged; 2. If motor continues to run, check for blockage of the air intake screen on the side of the blower unit. Also check both air tubes on the back of the moon bounce unit for snugness and tighten the ties if necessary; 2. If either of these steps corrects the problem, fully re-inflate the moon bounce prior to permitting anyone to use the unit; 4. If you cannot correct the problem, call our office during normal business hours.

15. **Specific rules and instructions for the bounce unit:** The following rules and warning must be obeyed in the use of the bounce unit A) All safety and operating instructions contained on the bounce must be complied with and followed at all times: B) For the safety of all children, **adult supervision is required at all times!** C) **No silly string is permitted to come in contact with the inside or outside of the bounce unit, this causes irreparable damage to the bounce unit, and customer acknowledges that if the bounce unit is damaged by "silly string," then a \$1,000 fee shall be automatically imposed by lessor and shall be immediately due and payable by customer.** D) **WARNING:** extra caution and supervision are required for children ages three (3) and under; E) **WARNING:** It is unsafe to stay in bounce if winds exceed 15 MPH. Have all persons exit bounce, then unplug the blower unit and let bounce deflate. F) **WARNING:** Individuals with head, neck, back or other muscular-skeletal injuries or disabilities, pregnant women, small infants, and others who may be susceptible to injury from falls, bumps, or bouncing are not permitted in the unit at any time. G) **Do not move the bounce unit from the location where set up.** H) **IF the bounce unit moves, pull corners(s) back to their original location(s) and re-secure.** For other questions regarding the safe installation of equipment, please call our office during normal business hours. Do not let the bounce unit rub up against any surface.

Lessor agrees to be bound by the terms and conditions of this agreement.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_ Hansen Entertainment, LLC \_\_\_\_\_

Print Name: \_\_\_\_\_

Drivers License # \_\_\_\_\_ Expires \_\_\_\_\_

Organization: \_\_\_\_\_ Date of Event: \_\_\_\_\_